Re-WRIT Process

|  |  |  |
| --- | --- | --- |
| **User case ID** | UC24.1 | |
| **Use case name** | RE-WRIT Process | |
| **Actors** | SLT Staff (Internal User) | |
| **Description** | A RE-WRIT can be created once the duration of 2 months is exceeded since the WRIT | |
| **Pre-conditions** | * Case Path = ‘**Litigation’** * WRIT Settlement plan is not active and the Initial payment target date + 2 months’ duration exceed * WRIT is not completed | |
| **Post-conditions** | * RE-WRIT Settlement is a success * RE-WRIT Settlement is unsuccessful | |
| **Back-end / Front-end** | Front-end: RE-WRIT is created according to the template | |
| **Pre status** | *Payment duration is exceeded.* | |
| **Post status** | *Success: case close*  *Unsuccessful: Pending Write-off* | |
| **Massage of status** | * RE-WRIT * Payment details * Re-WRIT fail | |
| **Notification** | Notify the RE-WRIT to SLT Staff | |
|  | **Action** | **System Response** |
| **Success path** | * Create the RE-WRIT with the details * Monitor the process | * Get the details relevant to the template |
| **Alternate path** | If the RE-WRIT is not successful, the case will be **Write-Off** | |